

# CITIZENS' SUMMARY

2021













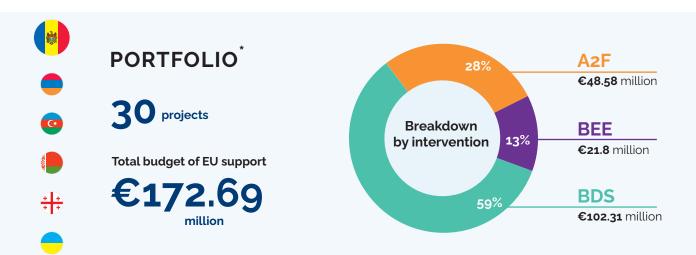




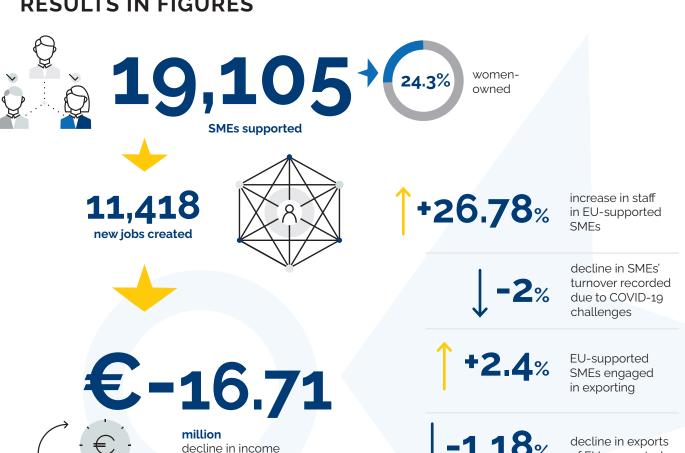


## HELPING **SMALL AND MEDIUM ENTERPRISES GROW.**

EU4Business is an umbrella initiative of the European Union covering all **EU support to SMEs in the 6 Eastern** Partnership countries - Armenia, Azerbaijan, Belarus, Georgia, Moldova and Ukraine.



#### **RESULTS IN FIGURES**



generated due to

COVID-19 challenges

\* data in 2020

challenges

of EU-supported

SMEs due to COVID-19

#### WHAT SUPPORT DOES THE EU PROVIDE TO SMES?



#### **Access to Finance (A2F):**

- concessionary loans via national banks
- micro financing for household businesses
- small grants to SMEs
- training staff at national banks to better serve SMEs
- training SMEs in financial literacy



#### **RESULTS** PER PILLAR

SMEs received loans



to women-owned SMEs

total value of loans

€108,188

average loan



#### **Business Development** Services (BDS):

- providing direct advice and training to SMEs
- training and capacity-building among national business support organisations (BSOs)
- establishing business incubators for start-ups
- developing business clusters for mutual support and development
- supporting governments in identifying new markets
- building capacities at export support organisations



#### **Business Enabling Environment (BEE):**

- promoting regulatory reform and best practice
- building capacity amongst policy makers and regulators
- encouraging public-private dialogue
- informing business about reform processes and rules/procedures



business support organisations improved their capacity

consultancy services delivered to SMEs





laws, policies, regulations and procedures reformed

public-private dialogue events held

government institutions improved their capacity

partner financial institutions supported

#### **SUCCESS STORIES**

#### Moldova's Litterarum Lyceum invests in young generation

Gheorghe Avornic, founder of Litterarum Lyceum, benefited from a loan with grant elements from the EU4Business-EBRD Credit Line through Victoriabank that awarded it a 15% cashback. This financial opportunity let him rehabilitate the school building, taking down the old soviet roof and adding another storey. They changed all the windows and restored all the networks.

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#### Women in Moldova get a really "sweet" deal from the EU

Adela Zastavnetchi was inspired by a trip to Italy and got a new business idea of making artisanal ice cream. The Zastavnetschis family received a generous grant from the EU4Business Women in Business Programme to buy ice cream-making equipment, and equipment for cooling and freezing.

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#### Moldova's tourism jump-starts with unusual new projects

Larisa Ambrosii laid the foundations of a sustainable business in rural tourism. She built 12 authentic yurts, where visitors to Moldova can learn about Central Asian history and culture. The business venture was supported by the EU through PARE 1+1 as part of the EU4Business Initiative. A €12,000 grant allowed Ambrosii to build the yurts and buy kitchen utensils.



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### A family business in Moldova bears fruit

#### Natalia and Denis Trifaila

have been able to successfully scale up their horticulture and fruit tree production company with the help of specialised financial products for agricultural businesses by the EU and EFSE, leasing equipment to support their company's growth and ensure a rich harvest. They hired 50 seasonal employees and plant 51 hectares of orchard.

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#### Sacose.md makes eco bags after single-use ban in Moldova

Denis Corabliov and his eco
bag-making business
Sacose.md obtained a grant
under the EU4Business-EBRD
Credit Line and bought an
automated production line. This
helped him diversify his offerings.
In the middle of the pandemic,
they started producing protective
masks and gowns due to its
high production capacity, and
exporting to countries
like France and Italy.

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#### EU4Business-EBRD credit line helps Moldovan honeymaker compete

Nicanor Negru scaled up his honey-making business Regina Naturii to new heights with the EU4Business-EBRD Credit Line loan (with up to 15% cashback). The EU also supported his company in establishing a recognised brand identity, smart packaging, and a catchy web design to boost sales.

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Find out more:

WWW.EU4BUSINESS.MD

